



Marshfield  
Medical Center  
Beaver Dam

# Volunteer News

April - May - June 2022

## Volunteer Appreciation

April is National Volunteer Month, when we place a much-deserved spotlight on the tremendous work performed by generous volunteers throughout the country. It's also an opportunity to highlight further opportunities and encourage others to become more involved in their communities.

When we look around our region, it's easy to find examples of how volunteer work benefits us all. Volunteers add value to our community; if they disappeared many of the services and activities in our area would be impacted. When you begin to identify the services requiring volunteers you quickly develop a very long list. As you go through your day, ask yourself "where is a volunteer?" You will begin to notice them in many areas of our community as you move throughout your day.

You may see them in places you never realized before. Many events, activities and services are the result of committed volunteers determined to make a difference in their community. Hospitals, schools, churches, senior centers, food pantries, youth sports, Meals on Wheels and many other services, with assistance of volunteers, add value to our community. Collectively volunteers are an amazing team that brings out the best in others. Thank you to every volunteer who gets up every day and looks for a way to make our community a great place to live!

At MMC-BD, we've been blessed for many years with an amazing group of volunteers that support services throughout the organization. Last year, 117 volunteers provided 14,042 hours of service. So much of what we do is touched by the generous spirit of our volunteer team. Through volunteering with Hillside Manor, Eagle's Wings and Remembrance Home, our volunteers enrich the lives of our residents. Through volunteer work with Human Resources, Marketing, Accounting, Foot Clinic, Vaccine Clinic, Home Care & Hospice, Rehab, HealthWorks, Pharmacy Delivery and Piano playing our volunteers improve the collective work experience and inspire our employees to provide the absolute best in patient care and support services. Through volunteering in the Gift Shop, money is raised for the BDCH Foundation. Hospice volunteers in particular play a vital role as they serve as members of the hospice team by sharing skills and interests in a manner that provides comfort and enriches quality of life.

Through the home knitting of baby hats, booties and blankets, our volunteers enrich the lives of our youngest patients and let our communities know we support them and their families. Through greeting and wayfinding, our volunteers enrich the patient experience and bring many smiles to those visiting our hospital and clinics. Thank you for taking time to serve in a volunteer role and to show the generous giving spirit that lives in our community. Thank you for sharing your time, talents and resources. We look forward to working with you this coming year!

*"Volunteering is the ultimate exercise in democracy. You vote in elections once a year, but when you volunteer, you vote every day about the kind of community you want to live in".*

~Author Unknown

**Thank you volunteers for making our community a great place to live.**



Pat Pawl  
2nd Floor Desk



Jeff Hoddel  
Main Lobby Desk



Warren Retzlaff  
Hillside Manor Desk



Phyllis Marthaler  
Gift Shop



Mary Ann Schwantes  
Clerical

## New Volunteers

New volunteers play a key role toward sustaining excellence in Volunteer Services. Take time to welcome Natalie Lachowicz, Connie Griebenow and Deb Andersen. If you or someone you know is interested in joining a caring team please contact Volunteer Services at 920-887-5988 or email [moritz.daniel@marshfieldclinic.org](mailto:moritz.daniel@marshfieldclinic.org)



Natalie Lachowicz  
Hydroponics  
Volunteer



Connie Griebenow  
Remembrance Home  
Volunteer



Deb Andersen  
Remembrance Home  
Volunteer

## Serving Others

This past year has once again reminded me of the importance relationships play in our lives. Nothing like a funeral or wedding to get you thinking about priorities and reminding yourself of what really matters in this life. It can become easy to lose sight of the big stuff in our busy lives as we rust to try and get it all done.



Dan Moritz  
Volunteer Services  
Manager

Recently I was reminded again of the quote by Mahatma Ghandi, *“the best way to find yourself is to lose yourself in the service of others.”* I still like it! Something special happens when we intentionally look at our world with a desire to serve others. Could it be that those who make time to give will experience far greater fulfillment than those who will benefit from the act of kindness? I’m sure if you went around a room full of people and asked everyone to share a moment that they are proud of it would tend to sound somewhere along the lines of “making a difference in another person’s life by meeting a need.” You see the key to a full life shouldn’t be “getting”, but rather understanding that “giving” makes our life complete. “Leaving a Legacy” is a term we sometimes hear when acknowledging someone’s impact and contributions to this world. It usually is surrounded with how that person made this world a better place through their contributions to family, friends and community. Back to the quote that says we *“the best way to find yourself is to lose yourself in the service of others,”* brings deep thought to how life could be lived.

Thank you for making time to volunteer at MMC-BD. Every volunteer plays a critical role. Your contribution of hard work, time and talent ensure the continued success in fulfilling the vision and mission of MMC-BD. In recognition of National Volunteer Week, thank you for your continued commitment to the organization.

## Volunteer Opportunities

MMC-BD is looking for new volunteers who want to become part of a caring team. Listed below are volunteer opportunities available during the week. If you are interested or know of someone who is, please contact Volunteer Services at [moritz.daniel@marshfieldclinic.org](mailto:moritz.daniel@marshfieldclinic.org) or call 920-887-5988.

**Gift Shop:** Primary responsibilities include friendly and welcoming customer service with use of phone and cash register. Gift shop is open Monday through Friday with morning and afternoon shifts available. Volunteers will serve in teams of two for each shift to provide an excellent shopping experience to patients, visitors and staff.

**Information Desks:** Primary responsibilities include being friendly and welcoming, showing courtesy and respect for a vast array of customers, greeting and interacting with patients and customers, providing direction, walking and pushing wheelchairs. Morning and afternoon shifts are available.

Volunteer information desks are located in the hospital’s main lobby, 2nd floor waiting area, 3rd floor inpatient and Hillside Manor lobby area. Volunteers will serve with and assist the Guest Service Ambassador team.

**Meal Recovery:** Primary responsibilities include providing quality meal service delivery to patients coming home after a hospital stay or procedure. Collect all items needed to successfully complete delivery. Must have reliable transportation to complete meal delivery.

**Kids Care:** Primary responsibilities include assist with rocking, soothing, feeding, help with toddlers and assist in providing quality care. Serve with staff to provide activities to school aged students.

**Hospice:** Primary responsibilities include spending 2-4 hours a week with patient and family in their final moments of life. Hospice volunteers are key to the success of the Hospice team. They may choose to volunteer directly with patients and families or to provide support to the operations of Hillside Hospice. To learn more contact Hospice Volunteer Coordinator at 920-887-4185.

**Eagle’s Wings and Remembrance Home:** Primary responsibilities include reading to residents (devotionals, daily newspaper, trivia, books), bingo and playing cards. Activity staff will work with you to facilitate events and activities throughout the week/weekend with times during the day and evening.

**Hillside Manor Beauty Salon:** Primary responsibilities include transporting residents from room to beauty salon and assisting staff to provide residents with shampooing and hair styling.